

The Company recognizes to the sustainable development of business that it has to develop together with realize to social and environment responsibilities and corporate governance. The Company defines the sustainability management policy and goals as follows:

1. Commit to, on the basis of, developing business under good governance with risk management and response to changes, sustainable value chain management, suitable responses to all stakeholders, value creation and innovation in products and services, and business opportunity seeking for sustainable growth;
2. Commit to conducting business operations with responsibility to consumers, community, and society; respecting human rights; fair treatment to labors; concentration on knowledge and competency development for employees; prioritizing health and safety for people in every segment of business value chain;
3. Prioritize reduction of environment impacts, emphasize on wise use of resources with value appreciation, encourage development and deployment of eco- friendly solutions and technologies, and cultivate consciousness of environmental conservation to employees and all stakeholders.

General practical guideline for responsibility to societies, communities and environment are as follows:

- **Responsibility to Social and Community**

The Company recognizes that sustainable business operations require the support of society and communities. The Company is therefore committed to conducting its business while creating value for society, communities, and stakeholders across all sectors, based on the principles of social responsibility. The Company has established the following guidelines and practices:

- 1. Participation in Social and Community Development**

The Company places importance on continuously contributing to social and community development by supporting social activities in various forms, including financial contributions, donations of goods, construction and renovation of public facilities, as well as the provision of technological tools and equipment, including information, communication, and digital technologies. These efforts aim to enhance the quality of life, safety, and environment of society and communities. In addition, the Company encourages participation in activities that preserve good traditions and cultural heritage and acts as a good adherent in supporting religious activities on a regular basis.

- 2. Promotion of Education, Capacity Development, and Support for the Underprivileged**

The Company recognizes the importance of supporting education, academic and professional development, the promotion of sports skills, and assisting underprivileged groups in order to enhance quality of life and create opportunities for individuals in society to develop their potential.

3. Strengthening Relationships and Cooperation with Communities

The Company strives to build strong relationships with surrounding communities, including government agencies, private sector organizations, and community leaders at various levels, in order to promote cooperation in sustainable and tangible social and community development.

4. Disaster Relief and Assistance

The Company is committed to consistently providing assistance to those affected by disasters and other incidents by mobilizing resources, financial support, and necessary supplies, including the provision of equipment and tools to facilitate the work of relevant agencies and to assist affected communities.

5. Promotion of Technological and Business Innovation for Society and/or the Environment

The Company encourages the development of innovations in communication, information, and digital technologies, as well as business innovations, to create value for the Company's products and services while improving people's quality of life and/or reducing environmental impacts. The Company also supports the dissemination of beneficial innovations to promote learning within society and communities.

6. Promoting Awareness of Social and Environmental Responsibility

The Company promotes and instills awareness of social, community, and environmental responsibility through education, training, internal communication, and various activities on an ongoing basis to ensure that the Company's operations are conducted responsibly and in alignment with sustainable development.

7. Management of Negative Social and Environmental Impacts

The Company manages social and community impacts by assessing risks and monitoring potential negative impacts arising from business operations, and by implementing preventive, corrective, and mitigation measures to effectively avoid and reduce adverse impacts on society and communities.

- **Responsibility to environment**

The Company recognizes the importance to operate the business by considering environmental protection and using resources wisely and knowing their value as well as developing and introducing technology that is beneficial to the environment. The Company has supported various environmental projects and raising awareness among employees seriously and continuously to create participation in sustainable environmental stewardship. Therefore, the Company set the environmental policy for affiliated companies to adhere to and comply with as follows:

1. Policy for managing the use of resources with the most value and benefit covered the use of water supply, electricity, office equipment and vehicle fuel, etc.
2. Policy for the development of technology products and services to promote sustainable conservation of natural resources and the environment.
3. Policy for cultivating environmental sustainability awareness among employees and stakeholders of the Company's value chain through media and activities continuously.